

Small Business Resource Kit

Resources

business.gov.au checklists

- [Starting your business checklist](#)
- [Growing your business checklist](#)
- [Checklist companion](#)

Online resources

- [Grants & Assistance Finder](#)
- [Advisor Finder](#)
- [Business Loan Finder](#)

Keep up to date with the latest business news and information:

- Join our [Facebook](#) community
- Follow us on [Twitter](#)
- View our videos on [YouTube](#)
- Subscribe to our [email updates](#)

Publications

- [Services sector overview of structural change](#)
- [Manufacturing sector overview of structural change](#)
- [Independent Contractors: contracts made simple](#)
- [Independent Contractors: the essential handbook](#)

Listen to an audio recording of Independent Contractors: the essential handbook:

1. [Contracting arrangements](#)
2. [Information for independent contractors](#)
3. [Information for hirers](#)
4. [Checklists, government agency lists and glossary](#)

Industry information and research

- [Key Facts—Small Business](#)
- [Key Facts—Australian Industry 2009–10](#)
- [Australia Key Fiscal & Macroeconomic Facts, 2009–10 & 2010–11](#)
- [Global Economic Indicators](#)
- [Australian Economic Structural Indicators, 2009](#)

Factsheets

- [Selling to the Australian Government: A guide for business](#)
- [Small Business Support Line](#)

Templates

- [Business plan template](#)
- [Emergency management & recovery plan template](#)
- [Marketing plan template](#)
- [Succession plan template](#)

Legal issues

- [Working with contracts guide](#)
- [Legal issues guide for small business](#)
- [Look before you lease: Avoiding the pitfalls in retail leasing](#)

Key contacts

Small Business Support Line

For an initial point of contact for your small business questions contact:

1800 777 275
sbsl@innovation.gov.au

The Small Business Credit Complaints Clearing House

The clearing house provides an avenue for small businesses to direct their issues about access to and the cost of bank finance. If you have a credit complaint, contact the Small Business Support Line or submit your [complaint online](#).

AusIndustry Hotline

For AusIndustry grants and assistance programs available to help your business contact:

13 28 46
hotline@ausindustry.gov.au

Connect with Innovation

A support agent will connect you with the correct area within the Department of Industry, Innovation, Science, Research and Tertiary Education. Contact:

1800 024 095
hotline@innovation.gov.au

Commercialisation Australia

If you are a researcher, entrepreneur or innovative firm looking to convert your ideas into successful commercial ventures, contact:

13 22 56
ca@innovation.gov.au

Enterprise Connect

For support to develop the skills, tools and knowledge to improve competitiveness, productivity and to maximize growth potential contact:

13 17 91
enterpriseconnect@innovation.gov.au

Independent Contractors Hotline

Not sure whether you're an independent contractor or an employee? Contact:

1300 667 850

If you need further contact information for Australian Government agencies, please refer to the [Checklist companion](#).